



# CONSUMER HEALTH ALERT

**THE AMERICAN OPTOMETRIC ASSOCIATION (AOA) IS ISSUING AN ALERT TO consumers to stop using EzriCare™ and Delsam Pharma's Artificial Tears products by Global Pharma Healthcare. These eye drops have been recalled after they were linked to death and eyeball removals due to a bacterial infection.**

According to the Centers for Disease Control and Prevention (CDC), this drug-resistant bacteria can be spread person-to-person. However, most cases associated with the eyedrops have largely been contained. For more information, visit [CDC.gov](https://www.cdc.gov).



## What should I do if I used these eye drops?

Patients that have used these products or experience any new and/or prolonged irritation in their eyes should visit [AOA.org](https://www.aoa.org) to book an appointment with an AOA doctor of optometry.

Regardless if an individual experiences obvious symptoms, anyone who has used these products should alert their doctor of optometry so they may assess the front surface of their eye for any problems during a comprehensive eye exam.



## What are the symptoms of eye infections? When should I go to the optometrist?

Anytime you suspect something is wrong or if you feel there's a possibility of eye infection, you should always visit your doctor of optometry for a comprehensive eye exam. Attempting to self-diagnose can delay effective treatment and potentially cause permanent vision loss.

Common symptoms of eye infections include:

- |                 |                     |                            |                 |
|-----------------|---------------------|----------------------------|-----------------|
| • Red eyes      | • Watery eyes       | • Swollen eyes             | • Blurry vision |
| • Pain          | • Dry eyes          | • Swelling around the eyes |                 |
| • Eye discharge | • Light sensitivity | • Itching                  |                 |



## What will my doctor of optometry do to help me?

Doctors of optometry will perform a comprehensive eye exam and based on each patient's signs and symptoms, along with the doctor's professional judgment, will determine what additional tests need to be conducted.



## Are eye drops safe to use?

Eye drops are safe when manufactured and used properly. If you have questions about the use of eye drops, please contact your local AOA doctor of optometry.

When talking with a doctor of optometry, it's important to share any prescribed and over-the-counter medications currently in use and ask for their professional opinion. This can also help ensure that the correct treatment plan is in place.

The AOA works 24/7/365 to safeguard the quality care standards for eye, health and vision care and supports the doctor-patient relationship as the foundation for healthy outcomes. **To find an AOA doctor of optometry near you, visit the [AOA.org](https://www.aoa.org) Doctor Locator.**